

Health Net of California, Inc. (Health Net)



Healthy Beginnings Start Here

YOUR FAMILY PLANNING AND MATERNITY GUIDE

University of California



[HealthNet.com/uc](https://www.healthnet.com/uc)



Healthy Baby Toolkit

Welcoming your newest family member is an adventure, and we're here to help. We created these tools and resources to help make life easier for you and your baby.

Family planning/maternity coverage at a glance

Covered services	Cost
Prenatal and postnatal office visits ¹	No charge
Hospital delivery including cesarean section	\$250 copay
Newborn care through the first 30 days ¹	No charge for well-baby care (including circumcision and immunization)
Contraceptives ²	\$0 copay for generic \$0 copay for brand when generic is not available \$30 copay for brand when generic is available \$50 non-preferred
Injectable contraceptives ²	No charge
Midwife	No charge (must consult PPG for availability)
Alternative birth centers	\$250 copay (must consult PPG for availability)
Breastfeeding support, supplies and counseling ³	No charge

Note: Home birth is not covered under your plan



Visit www.healthnet.com/uc

or call 800-539-4072.

Refer to your *Evidence of Coverage* for complete plan details.

Infertility benefits

Covered services ⁴	Cost
Artificial insemination	Covered at plan benefits
In vitro fertilization (IVF)	Covered at plan benefits limited to a combined 3 completed oocyte retrievals per lifetime and unlimited transfers, per member
Zygote intrafallopian transfer (ZIFT)	Covered at plan benefits limited to a combined 3 completed oocyte retrievals per lifetime and unlimited transfers, per member
Gamete intrafallopian transfer (GIFT)	Covered at plan benefits limited to a combined 3 completed oocyte retrievals per lifetime and unlimited transfers, per member
Cryopreservation and storage of sperm, oocytes, and embryos ⁵	Covered at plan benefits
Medically necessary surrogate health testing ⁶	Covered at plan benefits
Infertility drugs ⁷	Covered at plan benefits

Doula support is available before, during, and after childbirth

Health Net Doula Support—At No Cost to You

Health Net is here to support you throughout pregnancy, labor, delivery, and postpartum. This includes members who have suffered a stillbirth, miscarriage or abortion. These services are free for pregnant members.

What is a doula?

A doula is someone trained to provide support during pregnancy, childbirth and postpartum. Their personal care can often help to improve health outcomes for parents and babies.

Choose the doula program that fits your needs

- 1 Individual Doula Program** – Work with a doula in-person or online during pregnancy, labor, and postpartum.

You can find a doula using *Find a Provider*. Select *Medical Facilities*, then *Clinic or Urgent Care*, then use the drop down menu to *Select Specialty: Doula*

- 2 Mahmee with wrap-around services** – Access online and in-person Doula support via the Mahmee app, available 7 days a week. Contact Mahmee for more information about in-person services.

This program also includes:

- Maternity services from nurses
- Mental health coaches
- Nutritionists, and more

Contact Mahmee at:

www.mahmee.com

Phone: 1-818-431-1118

Monday through Friday 6 a.m. to 8 p.m. Pacific time (PT).

Saturday and Sunday from 8 a.m. to 6 p.m. PT.

Important:

- You may enroll in either the Mahmee with wrap-around services or the Individual Doula Program, but **not both**.
- Doulas **do not replace** medical providers or offer medical advice.



For more information, please visit our website or call the Member Services number on your Health Net Member ID card.

If you're having a baby: Select a primary care physician (PCP)

If you and your family members are currently covered by UC Blue & Gold HMO, your newborn must be assigned to a pediatric provider in the mother's physician group until the first day of the calendar month following birth.⁵ If the mother is not enrolled in UC Blue & Gold HMO, the child will be assigned to the primary member's physician group. In order for coverage to continue, you must also enroll your newborn through your employer within 30 days after the birth of the child.

To select a doctor from a physician group other than the mother's or the subscriber's (when the mother is not a Health Net member at the time of birth),

- 1** Call the customer contact center telephone number listed on the back of your member ID card.
- 2** You can also log in as a member to **healthnet.com/uc** and select *My Account*. The change will be effective on the first day of the calendar month after we receive your request.⁸

Get the most out of your health plan during pregnancy

UC Blue & Gold HMO is here for you during your pregnancy – and after the baby is born. We provide online resources and phone support for you during this exciting time. Be sure to see or talk with your doctor before starting any wellness program.

Start your pregnancy off right with a healthy body

- If you smoke, quit.
- Reduce stress in your life.
- Prepare a nutrition plan.





Start Smart for Your Baby®

Every pregnancy is different. Moderate and high-risk pregnancies require special care to help protect you and your baby from adverse health outcomes.

Start Smart for Your Baby provides extra support throughout your pregnancy, birth, and postpartum. Care managers work with you and your doctor to help ensure you receive the care you need and connect you with helpful information and resources, including:

- Benefits available
- Help finding a doctor
- Breastfeeding supplies
- Where to find healthy foods, cribs, safe housing, clothing and more



For more information scan here
www.startsmartforyourbaby.com.



Log in as a member to healthnet.com/uc for more information and to sign up.

Nurse Advice Line

Our 24/7 Nurse Advice Line offers timely access to registered nurses for help with health questions on the phone, any time, day or night.

You can get instant support by calling the number on the back of your Member ID card. Get answers about common health concerns, including colds and flu, minor illnesses and injuries, chronic pain, and medications.



English

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or call **1-800-522-0088** (TTY: 711).

Arabic

خدمات اللغة مجانية. يمكنك الحصول على مترجم فوري. ويمكنك الحصول على وثائق مقروءة لك. للحصول على المساعدة، اتصل بنا على الرقم الموجود على بطاقة الهوية، أو اتصل على مركز الاتصال التجاري (TTY: 711) **1-800-522-0088**

Armenian

Անվճար լեզվական ծառայություններ: Դուք կարող եք բանավոր թարգմանիչ ստանալ: Փաստաթղթերը կարող են կարդալ ձեզ համար: Օգնության համար զանգահարեք մեզ ձեր ID քարտի վրա նշված հեռախոսահամարով կամ զանգահարեք **1-800-522-0088** (TTY: 711).

Chinese

免費語言服務。您可使用口譯員。您可請人使用您的語言將文件內容唸給您聽，並請我們將有您語言版本的部分文件寄給您。如需協助，請致電您會員卡上所列的電話號碼與我們聯絡，或致電 **1-800-522-0088** (TTY: 711)。

Hindi

बनौ लागत की भाषा सेवाएँ। आप एक दुभाषिया प्राप्त कर सकते हैं। आपको दस्तावेज पढ़ कर सुनाए जा सकते हैं। मदद के लिए, आपके आईडी कार्ड पर दिए गए सूचीबद्ध नंबर पर हमें कॉल करें, या **1-800-522-0088** (TTY: 711)।

Hmong

Kev Pab Txhais Lus Dawb. Koj xav tau neeg txhais lus los tau. Koj xav tau neeg nyeem cov ntaub ntawv kom yog koj hom lus los tau. Xav tau kev pab, hu peb tau rau tus xov tooj ntawm koj daim npav los yog hu **1-800-522-0088** (TTY: 711).

Japanese

無料の言語サービス。通訳をご利用いただけます。文書をお読みします。援助が必要な場合は、IDカードに記載されている番号までお電話いただくか、**1-800-522-0088**、(TTY: 711)。

Khmer

សេវាភាសាដោយឥតគិតថ្លៃ។ អ្នកអាចទទួលបានអ្នកបកប្រែផ្ទាល់មាត់។ អ្នកអាចស្តាប់គេអានឯកសារឱ្យអ្នក។ សម្រាប់ជំនួយ សូមទាក់ទងយើងខ្ញុំតាមរយៈលេខទូរសព្ទដែលមាននៅលើកាតសម្គាល់ខ្លួនរបស់អ្នក ឬ ទាក់ទងទៅមជ្ឈមណ្ឌលទំនាក់ទំនងពាណិជ្ជកម្មនៃក្រុមហ៊ុន **1-800-522-0088** (TTY: 711)។

Korean

무료 언어 서비스. 통역 서비스를 받을 수 있습니다. 귀하가 구사하는 언어로 문서의 낭독 서비스를 받으실 수 있습니다. 도움이 필요하시면 보험 ID 카드에 수록된 번호로 전화하시거나 **1-800-522-0088** (TTY: 711).

Navajo

Saad Bee Áká E'eyeed T'áá Jíík'e. Ata' halne'ígíí hóló. T'áá hó hazaad k'éhjí naaltsoos hach'í' wóltah. Shíká a'doowoł nínízingo naaltsoos bee néího'dólzíníí bikáa'gi béesh bee hane'í bikáá' áajj' hodíílnih éí doodaii' **1-800-522-0088** (TTY: 711).

Persian (Farsi)

خدمات زبان به طور رایگان. می توانید یک مترجم شفاهی بگیرید. می توانید درخواست کنید که اسناد برای شما قرائت شوند. برای دریافت راهنمایی، با ما به شماره ای که روی کارت شناسایی شما درج شده تماس بگیرید یا با مرکز تماس بازرگانی **1-800-522-0088** (TTY: 711).

Panjabi (Punjabi)

ਬਨਿੰ ਕਸਿ ਲਾਗਤ ਤੇ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ। ਤੁਸੀਂ ਇੱਕ ਦੁਭਾਸ਼ੀ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ। ਤੁਹਾਨੂੰ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਪੜ੍ਹ ਕੇ ਸੁਣਾਏ ਜਾ ਸਕਦੇ ਹਨ। ਮਦਦ ਲਈ, ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ ਤੇ ਦਿੱਤੇ ਨੰਬਰ ਤੇ ਸਾਨੂੰ ਕਾਲ ਕਰੋ ਜਾਂ ਕਰਿਪਾ ਕਰਕੇ 1-800-522-0088 (TTY: 711)।

Russian

Бесплатная помощь переводчиков. Вы можете получить помощь устного переводчика. Вам могут прочесть документы. За помощью обращайтесь к нам по телефону, приведенному на вашей идентификационной карточке участника плана. Кроме того, вы можете позвонить в 1-800-522-0088 (TTY: 711).

Spanish

Servicios de idiomas sin costo. Puede solicitar un intérprete. Puede obtener el servicio de lectura de documentos y recibir algunos en su idioma. Para obtener ayuda, llámenos al número que figura en su tarjeta de identificación o comuníquese con el 1-800-522-0088 (TTY: 711).

Tagalog

Walang Bayad na Mga Serbisyo sa Wika. Makakakuha kayo ng isang interpreter. Makakakuha kayo ng mga dokumento na babasahin sa inyo. Para sa tulong, tawagan kami sa nakalistang numero sa inyong ID card o tawagan ang 1-800-522-0088 (TTY: 711).

Thai

ไม่มีค่าบริการด้านภาษา คุณสามารถใช้ล่ามได้ คุณสามารถให้อ่านเอกสารให้ฟังได้ สำหรับความช่วยเหลือ โทรหาเราตาม หมายเลขที่ให้ไว้บนบัตรประจำตัวของคุณ หรือ โทรหาศูนย์ติดต่อเชิงพาณิชย์ของ 1-800-522-0088 (TTY: 711)

Vietnamese

Các Dịch Vụ Ngôn Ngữ Miễn Phí. Quý vị có thể có một phiên dịch viên. Quý vị có thể yêu cầu được đọc cho nghe tài liệu. Để nhận trợ giúp, hãy gọi cho chúng tôi theo số được liệt kê trên thẻ ID của quý vị hoặc gọi 1-800-522-0088 (TTY: 711).

Contact Us

Our team of knowledgeable customer service representatives are here to help with questions you may have.

Health Benefit Navigators for UC Blue & Gold HMO



800-539-4072

Monday through Friday, 8 a.m. to 8 p.m. (Pacific time).

healthnet.com/uc

askblue&gold@healthnet.com



¹Prenatal, postnatal and newborn care that are considered Preventive Care Services are covered in full.

²Contraceptives covered through the member's prescription medication coverage include oral contraceptives, diaphragms, cervical caps, contraceptive patches, condoms and the contraceptive ring. Intrauterine devices (IUDs) are covered under the member's medical benefit.

³Health Net will cover one retail grade breast pump (either a manual [EO602] or standard electric pump [EO603]) per pregnancy under preventive benefits without medical necessity or prior authorization requirements via a vendor of our choice.

⁴Covered at plan benefits" indicates that the cost of the service will be applied to your plan's standard cost-sharing (e.g., your copay for office visits, inpatient hospital stays, or prescription drugs).

⁵Cryopreservation and storage of sperm, oocytes, and embryos is covered for a period of at least five years from the time the genetic material is first cryopreserved.

⁶Coverage includes medically necessary health testing of the surrogate for each attempt to collect eggs or sperm, create embryos, and achieve pregnancy with that material. The surrogate's own health care costs after embryo transfer, including maternity care, are not covered except as required under the surrogate's own health plan contract.

⁷Infertility drugs are only provided in connection with covered services.

⁸If your newborn is sick and unable to return home with the mother, then your newborn's transfer to a PCP in another physician group will be delayed until the first day of the calendar month after discharge from the hospital.