

# Tools to Help you Compare Hospitals in Your Area

## COMPARE RATINGS AND INFORMATION ON HOSPITALS NEAR YOU

Whether you are planning for surgery or want to stay informed, you can check how well a hospital rates on quality and safety. The **Cal Hospital Compare** tool lets you find out how hospitals rate on:

- Patient safety
- Maternity care
- Experience levels with key services
- Care experience (ratings by patients on their care and other topics, like whether they would recommend the hospital to family or friends)

*To find and use the Cal Hospital Compare tool:*

- 1 Visit [healthnet.com](https://healthnet.com).**
- 2 Find local hospitals covered under your plan.**
  - Go to *Find a Provider/Provider Search*
  - Select your location, then your Plan/Network. Click *Continue*.
  - Choose the Hospital icon. The hospitals in your plan's network will display.
- 3 Select *View Details* to get information about the hospital you're interested in.**
  - Click the *Cal Hospital Compare* link to go to [CalHospitalCompare.org](https://CalHospitalCompare.org).
  - In the Compare Hospital search field, enter a hospital's name or your ZIP code. Click the search icon.



- Click on the hospital's name in the left bar. An information page about the hospital will open.

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## 4 Explore the different types of ratings for the hospital.

- Areas of care are available to click on. The hospital's performance vs. the state average will display.
- If the hospital is on an Honor Roll, the specific Honor Roll icon will be displayed on the page.

**ABC Hospital**  
 123 Main Street  
 Big City, CA 95000 (123) 456-6790

**Tools & Resources: Hospitals**

- About the Ratings & Data Sources: Hospitals
- Why Quality Matters
- Choosing a Hospital
- Your Hospital Stay

**Patient Experience**

	Current	State Average
Summary Star Rating	AVERAGE	3
Would Recommend Hospital	70%	65%
Received Information and Education	83%	84%
Nurses Communicated Well	76%	74%
Doctors Communicated Well	78%	74%
Help Received When Wanted	65%	58%
Staff Explained Medicine	57%	57%
Patient Understood Care	42%	45%
Patient Room and Bathroom Was Clean	68%	70%
Quiet at Night	44%	49%



### Quick Tip!

You can talk to your doctor to help you choose the best place for your needs.

**Please note:** Some hospitals that appear in the Cal Hospital Compare site are **not** a part of your plan's network. **Please check that the hospital is in your plan's network before using services.**

For easy access to hospital ratings, visit our [website](#).



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